InterActivity 2018
Open Source Play, Sharing the Creative Code

Keeping our Spaces Safe and Secure
Keeping our Spaces Safe and Secure

Session Participants & Introductions

* Mike Jacabacci, Stepping Stones Museum for Children (Moderator) - Director of Facilities, Norwalk, CT

* Lauren Kaye, Kidspace Children’s Museum - Chief Officer of Learning Experiences, Pasadena, CA

* Jon Handwork, Children’s Museum of Denver at Marsico Campus - Senior Director of Guest Services & Facilities Denver, CO

* Caleb Quezada, US Department of Homeland Security
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Lauren Kaye

* Location: Pasadena, California
* Site info: 3 historic one-level buildings on 3 acres, 50+ exhibit experiences including climbers, water features, and outdoor play
* Annual Attendance: over 370,000 in 2017
* Staff: 28 full time, 40-50 part time

* Kidspace Children’s Museum
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Jon Handwork

* Location: Denver, Colorado
* Site info: over 18 exhibits including a 30,000 square foot outdoor space and a 3 ½ story climbing structure
* Annual Attendance: 568,000 in 2017
* Staff: 55 full time, 50-55 part time

*Children's Museum of Denver at Marsico Campus*
Caleb Quezada

Commercial Facilities Section
Sector Outreach and Programs Division
Office of Infrastructure Protection

With honor and integrity, we will safeguard the American people, our homeland, and our values.

*U.S. Department of Homeland Security*
* Location: Norwalk, CT in historic Mathews Park.
* Site info: 41,000 square feet, with a 10,000 square foot outdoor Celebration Courtyard,
* Early Language and Literacy Initiative (ELLI) Pre-School and Toddler Care.
* Annual Attendance: over 220,000 in 2017.
* Staff: 75 full time, 35 part time.

* Stepping Stones Museum for Children*
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Session Agenda:

* If You See Something, Say Something® - Create an Awareness Training Program, Mike Jacabacci

* How to form a Safety Committee, Lauren Kaye

* We want to hear from you!
  Jon Handwork, Children’s Museum of Denver at Marsico Campus
  Caleb Quezada, US Department of Homeland Security
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If you see something, say something

https://www.dhs.gov/see-something-say-something

Why is this campaign so important? How do I get started?

Become a Department of Homeland Security Partner
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If You See Something, Say Something®
Outreach Materials

SAMPLE GRAPHICS

Protect your every day.

If you see something, say something

1. REPORT SUSPICIOUS ACTIVITY
   1-877-226-1026
   or 9-1-1 in case of emergency

2. Protect your every day.
   REPORT SUSPICIOUS ACTIVITY
   619-531-2000
   or 9-1-1 in case of emergency

3. If you see something,
   say something
   REPORT SUSPICIOUS ACTIVITY
   Call 9-1-1

1. Posters (3 sizes)
2. Brochure
3. Digital Ads/ Web Banners (2 sizes)
Create an Awareness Training Program

* Train your staff to have a heightened sense of their surroundings.

* Describe specifically what they observed.

* Most importantly, encourage staff to report suspicious activity, no matter how minor.

Create a reporting system!
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Educate your staff to identify suspicious activity and possible threats

* Unusual items or situations

* Eliciting information

* Observation/surveillance
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Hometown Security Campaign

* CONNECT
  * Law enforcement, emergency management officials, neighbors and community organizations, DHS Protective Security Advisors, customers and patrons

* PLAN
  * Stay aware of potential threats
  * Visit ready.gov/business to develop plans to ensure safety, security, and continuity

* TRAIN
  * Teach employees to identify and report suspicious activity

* REPORT
  * Join “See Something, Say Something” Campaign

Department of Homeland Security Resources
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If you see something, say something

TAKE THE CHALLENGE
“If You See Something, Say Something™” is more than just a slogan.
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“If You See Something, Say Something™” is more than just a slogan.
Closing Recommendations:

* Connect with your local law enforcement and fire department

* Does your local law enforcement have a Community Services Division?
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*Safety Committee*
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Are you lonely?
Tired of working on your own?
Do you hate making decisions?
HOLD A MEETING!

You can—
• See people
• Show charts
• Feel important
• Point with a stick
• Eat donuts
• Impress your colleagues

All on company time!

MEETINGS
THE PRACTICAL ALTERNATIVE TO WORK

*Why should we do this?
* Recruit staff from different departments at different levels.
* Decide what you want to cover: Setting policy? Reviewing injuries? Determining trainings?
* Determine level of authority of committee and how to move safety practices forward.

* Handy Tips
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*Now We Want to Hear From You!
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* CEO’s
* Board
* Development
* Education
* Visitor Service
* Facilities
* Exhibits
* Security
* Size of Museum small, Medium or Large?

* By a show of hands...
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* Your participation is what makes this work!

* Please share in 60 seconds or less:
  * What do you hope to learn today?
  * How can we be most helpful?

* Let’s get a scan of your needs...
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* Some question ideas to get you started...

* Where do we start? What should we consider?
* Best way to conduct a needs assessment
* How do we prioritize our goals?
* What can we do on a small budget?
* What does an Emergency response plan look like? Safety manual?
* Should we have security guards on staff?
* Are local first responders helpful to the process?
* What kind of training should we consider?
* What's the value of security cameras? Where should they be? Who needs access?
* How do we best control access to the Museum?
* What kind of security signage should we have?
* What should a visitor policy look like?
Let’s review what we have, prioritize and get rolling!

Time to get to it...
Homeland Security Information Network - Commercial Facilities (HSIN-CF)

* Secure portal that provides a “peer to peer” collaboration space for members to engage in real-time.

* Resources available include analysis, alerts, bulletins, training, and Suspicious Activity Reporting.

* To register, email: CF-HSIN@hq.dhs.gov
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Active Shooter Preparedness
* Active Shooter: How to Respond
  * Active Shooter Guide Book (13 pg)
  * Quick Reference Guide
  * Break Room Poster
  * Pocket Card
* Options for Consideration Video
* What You Can Do – FEMA Training
* Active Shooter Workshops
* Emergency Action Plan Video
* Pathway to Violence Fact Sheet
* Link to FBI Active Shooter Resources

For more information: ASWorkshop@hq.dhs.gov or Google “DHS Active Shooter”

Department of Homeland Security Security Resources
Protective Security Advisor Program

* PSAs are assigned to local communities throughout the U.S.
* Conduct security surveys, gap analysis, and vulnerability assessments
* Coordinate requests for DHS services and resources
* Provide Improvised Explosive Device (IED) Awareness & Risk Mitigation Training
* For more information about the PSA Program, e-mail PSCDOperations@hq.dhs.gov

Department of Homeland Security Resources
Thank you for attending!