Mississippi Children’s Museum – Interview Questions

Visitor’s Assistant Questions:
1. Why do you want to work at Mississippi Children’s Museum - MCM as a visitor assistant?

2. What do you feel qualifies you for this position?

3. What is your greatest strength?
   What is your biggest weakness?

4. What do you think are some good qualities of customer service?

5. Tell me about a time you were successful in a work/school situation. and about a time you were challenged and failed in a work/school situation.

6. Scenario: You see a child in the inspiration studios inappropriately using crayons on the museum’s walls and fixtures. How do you proceed?

7. Please give me an example of a time when you were in charge of leading a group of people.

8. How do you handle stressful situations and working under pressure?

9. Tell me about a suggestion that you have made that has been successfully implemented.

10. In previous work experiences: what is one job responsibility you have thoroughly enjoyed doing and one job responsibility did not

11. Safety Scenario: There is a large school group and daily guests in the gallery you are working in. A group’s rotation is announced over head and near the stairwell you encounter a snake. How do you proceed?

12. As this is a part time position 20 to 25 hours a week and the museum is open Tues-Sat from 9 to 5, and Sundays from 1 to 6, with some Mondays, and late night events primarily on Friday and Saturdays. Will these hours work with your schedule?

Is there anything about yourself you would like me to know?

Do you have any questions for us?